

**2012 Acute Stroke Online (AHA Product #90-1425)
Frequently Asked Questions (FAQs)
January 23, 2013**

Course Information

Q: What is Acute Stroke Online?

A: Acute Stroke Online has been updated to reflect science from the *2010 AHA Guidelines for CPR & ECC*.

This web-based, interactive course provides training on the symptoms, diagnosis and management of ischemic and hemorrhagic stroke and complications of stroke. Course content is based on information from the AHA's *ACLS EP Manual and Resource Text*, covering treatment from the field to the emergency department, as well as critical care and rehabilitation. This text has been adapted to an independent study activity to make this resource available to a wider audience of health professionals.

Acute Stroke Online meets Joint Commission requirements.

Q: Specifically, what is taught in this course?

A: Course content includes:

- Stroke chain of survival
- 8 D's of stroke care
- Definitions of ischemic and hemorrhagic stroke
- Pathophysiology
- Stroke risk factors, recognition and management
- Transition to critical care and rehabilitation

Q: Who is the target audience for this course?

A: Geared toward the experienced healthcare provider, this course is ideal for in-hospital, out-of-hospital and any healthcare provider who wants to improve his or her knowledge of stroke treatment.

Q: What is the course format?

A: This self-paced, interactive course requires participants to complete 10 checkpoint exercises with review questions before accessing the online course test to demonstrate cognitive knowledge.

Q: Does this course offer an AHA course completion card?

A: No. Completion of this course does not result in an AHA course completion card. However, a certificate of completion is available for the student to print upon successful completion of the course. Students may also apply for continuing education credits upon completion.

Q: Is a skills session required?

A: No.

Q: Is there a score that must be achieved by students in order to successfully pass this course?

A: Yes. A score of 70% or better is required to pass the course and receive a completion certificate.

Q: How many attempts does a student have to pass the completion exam?

A: A student has unlimited attempts to successfully complete the Acute Stroke Online exam.

Q: Are continuing education credits available for this course?

A: Yes, the following continuing education credits are available:

Continuing Medical Education Accreditation - Physicians

The American Heart Association is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

The American Heart Association designates this enduring material for a maximum of 1.50 *AMA PRA Category 1 Credits™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Continuing Medical Education Accreditation – Physician Assistants

AAPA accepts certificates of participation for educational activities certified for AMA PRA Category 1 Credit™ from organizations accredited by ACCME or a recognized state medical society. Physician assistants may receive a maximum of 1.50 hours of Category I credit for completing this program.

Continuing Education Accreditation - Nurses

The American Heart Association is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

The maximum number of hours awarded for this CE activity is 1.50 contact hours.

Continuing Education Accreditation – Emergency Medical Services

This continuing education activity is approved by the American Heart Association, an organization accredited by the Continuing Education Coordinating Board for Emergency Medical Services (CECBEMS), for 1.50 Advanced CEHs, activity number 13-AMHA-F3-0172.

Q: How long does this course take to complete?

A: Students generally require approximately two hours to complete Acute Stroke Online.

Translations

Q: Is this course available in other languages?

A: No. Acute Stroke Online is only offered in English.

Technical Issues

Q: Who should be contacted if there are problems with this course?

A: Customers should contact technical support at OnlineAHA by phone at 1-888-AHA-8883 or email at help@onlineaha.org. Telephone support hours are Monday through Friday, from 9:00 am to 5:00 pm, Eastern Time.

Q: Can course material be accessed after the online portion is completed?

A: Yes. Students have 12 months from the day of activation to refer to the course material for review and knowledge updates.

Q: Can a student log in and out of the course?

A: Yes. Students can log in and out as many times as they choose. To log out, just click the "Click here to logout" link located at the top of the page after log-in. When the student is ready to continue training, he/she can return to OnlineAHA.org and log in with his/her registered email and password.

Q: How do customers get a receipt for their purchase?

A: Customers can print a receipt of their order on the "Order History" page. The "Order History" link is located on the left-hand sidebar on their Course Home page on OnlineAHA.org.

Q: Is there a demo available for this course?

A: Yes, a demo showing functionality of the Acute Stroke Online Course is available at [OnlineAHA.org](https://www.onlineaha.org).

Q: Does this course require special computer or support software?

A: Most Web browsers will have no problem using our site. Customers can click on Browser Check to make sure their browser is compatible.