

## **HeartCode™ BLS Part 1 (80-1470) Frequently Asked Questions Document**

**Q: What is HeartCode BLS Part 1?**

**A:** HeartCode BLS Part 1 was developed by the American Heart Association using technology by Laerdal Medical. This course is an interactive, self-directed, eLearning program that allows students to complete learning at their own pace and convenience and provides an alternative to classroom-based BLS training for busy healthcare professionals.

Part 1 features eSimulation technology and scenario-based testing through two realistic, interactive patient cases that allow students to virtually treat an adult and an infant patient. This course will provide individuals the benefits of standardized BLS instruction and improved competency, and may also save time and money compared to classroom-based training.

The full course completes the same requirements as the AHA's BLS for Healthcare Providers Course. Course completion consists of three parts. Part 1, the online, cognitive portion of learning, is combined with a hands-on skills practice and testing session (Parts 2 and 3) for psychomotor CPR skills. The skills session can be performed with an authorized AHA BLS Instructor or on a voice assisted manikin (VAM) system. After students complete Part 1, a Certificate of Completion will be available for them to print. Students must present this certificate at their skills practice and testing session. Upon successful completion of all three parts students receive their AHA BLS for Healthcare Providers course completion card.

**Q: What is the difference between HeartCode BLS Part 1 and BLS Online Part 1?**

**A:** The outcome of successful completion of all parts of either BLS eLearning program is the same: students receive their BLS for Healthcare Providers course completion card. While both courses are available online, the difference between the two courses is the method in which the course content is delivered. HeartCode BLS Part 1 delivers the content through eSimulation where students interact in case-based patient scenarios, while content in BLS for Healthcare Providers Online Part 1 is delivered through online content, interactive questions and answer checkpoints, and video segments.

**Q: Is HeartCode BLS Part 1 AHA-approved course?**

**A:** Yes. This is an official American Heart Association course.

**Q: Who is the target audience for this course?**

**A:** This product is intended for healthcare professionals seeking to earn or renew their AHA BLS for Healthcare Providers course completion card.

**Q: Is HeartCode BLS Part 1 only for renewal or can it be used as an initial BLS course as well?**

**A:** The course is approved for both renewal and initial BLS courses. While the program was developed with the experienced provider in mind, individuals can decide the learning methods best for them.

**Q: What are the unique features and benefits of HeartCode BLS Part 1?**

A: Below are some of the key features and benefits of this course:

Features:

- Two realistic patient scenarios to virtually treat an adult and an infant sudden cardiac arrest patient
- Step by step debriefing of correct and incorrect actions with suggestions for improvement
- Access to full text of the BLS for Healthcare Providers student manual for 2 years after activation
- Interactive mini games
- Engaging, interactive content using eSimulation technology

Benefits:

- Available to providers at their convenience – anytime, anywhere
- Improves BLS skills by receiving instant, objective feedback and evaluation through intelligent debriefing
- Maximizes instructor resources in classroom where they make the biggest impact
- Helps maintain a high level of CPR competency and standardization of instruction
- May save time by completing the certification process faster
- Helps maintain a high level of professional competency and standardization
- May help reduce costs associated with training
- Self-paced instruction accommodates different learning styles

**Q: What is the process for taking HeartCode BLS Part 1?**

A: Students can earn or renew their provider card in three easy steps:

1. Complete the cognitive computer-based portion (Part 1).
2. Complete skills practice and testing session (Parts 2 and 3) with an authorized AHA BLS instructor or on a voice assisted manikin (VAM) system.
3. Receive an official AHA BLS for Healthcare Providers course completion card.

**Q: Does the program require special computer or support software?**

A: *Please note: HeartCode programs are not Macintosh-compatible.* However, most Web browsers run on a PC will have no problem using this program. You can click on Browser Check to make sure your browser is compatible.

**Q: Is there a score that must be achieved by students in order to successfully HeartCode BLS Part 1?**

A: Yes. Within the scenarios presented, students must score at least 70 percent. Students also must score at least 84 percent on the online test, which is consistent with all of AHA's healthcare courses.

**Q: Is a skills session required?**

A: Yes. To earn an AHA BLS for Healthcare Providers course completion card, the student must successfully complete a BLS for Healthcare Providers skills practice and testing session (Parts 2 and 3 of the course) with a current AHA BLS Instructor or on a voice assisted manikin (VAM) system. Students must bring their Part 1 Certificate of Completion to the skills session.

**Q: How should a student schedule a skills session?**

A: Students should contact an AHA BLS Training Center to schedule a skills session. Training Centers may charge for their time to perform the skills practice and testing session and for issuing the card. To find a Training Center near you, please log on to the [ECC Class Connector](#).

Students may also perform skills on a HeartCode BLS system that has a voice assisted manikin attached (VAM system). This integrated manikin allows the student to take the skill testing portion on a computer, but is only available through Laerdal Medical.

**Q: What comprises the skills session?**

A: A skills session performed by a BLS Instructor will include:

- Adult/Child 1-rescuer CPR skills practice and test
- Adult 2-rescuer CPR skills practice and test
- Infant 1- and 2-rescuer CPR skills practice and test
- Adult and infant bag-mask ventilation

**Q: After completion of the online course, how long does a student have to complete the skills practice and testing session?**

A: Students are allowed up to 60 days after the completion of the online part of the course to complete the skills session.

**Q: How long does this course take to complete?**

A: The amount of time it will take to complete the entire program will vary with each person, depending on individual experience and preparation. We estimate that, on average, it will take a student 1-2 hours.

**Q: Can a student log in and out of the course?**

A: Yes. Students can log in and out as many times as they choose. To log out, just click the "Click here to logout" link located at the top of the page after login. When the student is ready to continue training, he/she can return to [www.OnlineAHA.org](http://www.OnlineAHA.org) and login with their registered e-mail and password.

**Q: Can course material be accessed after the online portion is completed?**

A: Students have 2 years from the day of activation to refer to the course material for review and knowledge updates.

**Q: Is there a demo available for this course?**

A: Yes, a video demo of the HeartCode BLS Part 1 Course is available at [www.OnlineAHA.org](http://www.OnlineAHA.org).

**Q: Are there continuing education credits available for this course?**

A: No.

**Q: Is this course available in other languages?**

A: No. HeartCode BLS Part 1 is only offered in English.

**Q: How do I get a receipt for my purchase?**

A: You can print a receipt for your order on the "Order History" page. The "Order History" link is located on the left-hand sidebar on your Course Home Page on [OnlineAHA.org](http://OnlineAHA.org).

**Q: Who should be contacted if there are problems with the online course?**

A: Customers should contact technical support at OnlineAHA by phone at 1-888-AHA-8883 or e-mail at [help@onlineaha.org](mailto:help@onlineaha.org). Telephone support hours are Monday through Friday, from 9:00 am EST - 5:00 pm EST.