

**Stroke Hospital-Based Care Online (Product #1469)
Frequently Asked Questions Document**

Q: What is Stroke Hospital-Based Care Online?

A: Stroke Hospital-Based Care Online is an interactive, self-directed, eLearning course designed to provide healthcare professionals with high level information and training on the assessment, diagnosis, treatment, and management of stroke, as well as on the complications of stroke and stroke mimics. This course features four case-based scenarios that allow students to virtually diagnose and treat patients, and receive immediate feedback based on their actions.

Q: Who is the target audience for this course?

A: This course is intended for in-hospital healthcare providers including physicians, nurses, residents, nurse practitioners, and physician assistants, who want to enhance their stroke knowledge and/or receive continuing education credits.

Q: What is the difference between this course and the other stroke eLearning courses available on OnlineAHA.org?

A: The difference between Stroke Hospital-Based Care Online and Acute Stroke Online is in the content delivery and overall course objectives. Stroke Hospital-Based Care Online uses case-based patient scenarios, while Acute Stroke Online uses an information-based approach with static materials. Both courses differ from Stroke Prehospital Care Online in the intended target audience. Stroke Hospital-Based Care Online and Acute Stroke Online are designed for in-hospital healthcare providers, while Stroke Prehospital Care Online is designed for EMS and other prehospital professionals.

Q: Does this course offer a certification or credential?

A: No. Completion of this course does not result in an AHA course completion card. However, a certificate of completion is available for the student to print at the end of the course. Students may also apply for continuing education credits upon completion.

Q: What are the unique features and benefits of Stroke Hospital-Based Care Online?

A: Below are some of the key features and benefits of this course:

Features:

- Includes four interactive cases
- Accessible online 24/7
- Certificate of completion provided
- No skills session required

Benefits:

- Interactive cases present students with the ability to work with a team of online medical specialists to efficiently and effectively diagnose and treat stroke patients
- Course allows students to use online tools to make critical decisions about patient care
- Course provides students with instant feedback and a debriefing based on the decisions they make

- Course gives students experience with various types of stroke including hemorrhagic, ischemic, ischemic tPA-eligible, and stroke mimics

Q: Is a skills session required?

A: No.

Q: How long does this course take to complete?

A: On average, this course will take students approximately 2-3 hours to complete.

Q: Is there a score that must be achieved by students in order to successfully pass this course?

A: Yes. Within each of the four cases presented, students must score at least 80 percent.

Q: Are there continuing education credits available for this course?

A: Yes, continuing education credits are available:

Continuing Medical Education Accreditation - Physicians

Accreditation Council for Continuing Medical Education - maximum of **2.00** AMA PRA Category 1 Credits™. Continuing Medical Education Accreditation – Physician Assistants

Continuing Medical Education Accreditation – Physician Assistants

AAPA accepts Category **I** credit from AOACCME, Prescribed credit from AAFP, and AMA PRA Category 1 Credit™ from organizations accredited by ACCME.

Continuing Education Accreditation - Nurses

This program (09-NC-240) has been approved by the American Association of Critical Care Nurses (AACN) for **2.00** Contact Hours, Category A, file number 00014666.

Continuing Education Accreditation – Pharmacists

Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. ACPE Credit: **2.25 Contact Hours** or 0.225 CEUs. Universal Program Number: 256-000-09-616-H01-P.

Continuing Education Accreditation – Emergency Medical Services

Continuing Education Coordinating Board for Emergency Medical Services (CECBEMS), for

2.25 Advanced CEHs, activity number 09-AMHA-F3-0065.No.

Q: Is this course available in other languages?

A: No. Stroke Hospital-Based Care Online is only offered in English.

Q: Can a student log in and out of the course?

A: Yes. Students can log in and out as many times as they choose. To log out, just click the "Click here to logout" link located at the top of the page after login. When the student is ready to continue training, he/she can return to www.OnlineAHA.org and login with their registered e-mail and password.

Q: Can course material be accessed after the online portion is completed?

A: After completion, students have 12 months from the day of activation to refer to the course material for review and knowledge updates.

Q: Is there a demo available for this course?

A: Yes, a video demo of Stroke Hospital-Based Care Online is available at www.OnlineAHA.org.

Q: How do I get a receipt for my purchase?

A: You can print a receipt for your order on the "Order History" page. The "Order History" link is located on the left-hand sidebar on your Course Home Page on OnlineAHA.org.

Q: Does the program require special computer or support software?

A: Most Web browsers will have no problem using our site. You can click on Browser Check to make sure your browser is compatible.

Q: Who should be contacted if there are problems with the online course?

A: Customers should contact technical support at OnlineAHA by phone at 1-888-AHA-8883 or e-mail at help@onlineaha.org. Telephone support hours are Monday through Friday, from 9:00 am EST - 5:00 pm EST.