

**Stroke Prehospital Care Online (Product #80-1468)
Frequently Asked Questions (FAQs)
Updated July 27, 2011**

Q: What is Stroke Prehospital Care Online?

A: Stroke Prehospital Care Online is a self-paced, interactive eLearning course designed to increase prehospital care providers' knowledge about the two types of stroke and demonstrate potential stroke-related complaints. This course teaches the pathophysiology and risk factors of stroke, as well as recognition, assessment, and management of potential stroke.

Q: Who is the intended audience?

A: Stroke Prehospital Care Online ideal for out-of-hospital medical professionals and emergency medical services (EMS) personnel in acute medical practice, but appropriate for any healthcare provider who wants to improve their knowledge of stroke treatment.

Q: What is the course format?

A: Through four interactive cases, course participants are presented with patients who have stroke-related complaints and are prompted to make prehospital management decisions. These cases must be successfully completed before a student is allowed to access the online test.

Q: What is the difference between this course and the other stroke eLearning courses available on OnlineAHA.org?

A: Stroke Prehospital Care Online differs from Stroke Hospital-based Care Online and Acute Stroke Online in the intended target audience. Stroke Hospital-Based Care Online and Acute Stroke Online are designed for in-hospital healthcare providers, while Stroke Prehospital Care Online is designed for EMS and other prehospital professionals.

Q: What are the unique features and benefits of Stroke Prehospital Care Online?

A: Below are some of the key features and benefits of this course:

Features

- Four interactive cases that include stroke-related patient encounters
- Interactive prompts for participants to make management decisions
- Online exam and evaluation
- No skills test required
- Certificate of completion provided

Benefits

- Self-paced learning, accessible anytime 24/7
- Improves decision-making
- Strengthens use of EMS triage and transport protocols
- Increases quality of stroke treatment
- Improves timely and effective hospital care
- Convenient alternative to classroom training
- Access to course for 12 months from time of key activation for student refresher options

Q: Does this course offer a certification or credential?

A: No. Completion of this course does not result in an AHA course completion card. However, a certificate of completion is available for the student to print at the end of the course.

Q: Is a skills session required?

A: No.

Q: Is there a score that must be achieved by students in order to successfully pass this course?

A: Yes. Within each of the four cases presented, students must score at least 80 percent.

Q: How long does this course take to complete?

A: Students generally require 1 to 2 hours to complete the course.

Q: Are there continuing education credits available for this course?

A: Yes, the following continuing education hours are available through July 26, 2014:

Continuing Education Accreditation – Emergency Medical Services

This continuing education activity is approved by the American Heart Association, an organization accredited by the Continuing Education Coordinating Board for Emergency Medical Services (CECBEMS), for 1.25 Advanced CEHs, activity number 11-AMHA-F3-0128.

Q: Are there special computer requirements to take this course?

A: *Students must have sound capability to complete the Stroke Prehospital Care Online Course.* A student's computer must be set up with a built-in or separate sound card along with either speakers or a headset. The stroke course consists of four modules that use audio heavily. Other browser requirements are located in the [Browser Check](#) section.

Q: Can a student log in and out of the course?

A: Yes. Students can log in and out as many times as they choose. To log out, just click the "Click here to log out" link located at the top of the page after login. When the student is ready to continue training, he/she can return to [OnlineAHA.org](#) and log in with his/her registered email and password.

Q: Can course material be accessed after the online portion is completed?

A: Students have 12 months from the day of activation to refer to the course material for review and knowledge updates.

Q: Who should be contacted if there are problems with the online course?

A: Customers should contact technical support at [OnlineAHA.org](#) by phone at 1-888-AHA-8883 or e-mail at help@onlineaha.org. Telephone support hours are Monday through Friday, from 9:00 a.m. – 5:00 p.m., Eastern Time.